



Zedi Cloud SCADA Solutions Logging into Zedi Access

What you need to connect

- An **Internet connection**.
- An Internet **web browser**.
- A **username** and **password** provided by your Zedi Administrator or by Zedi Customer Care

Connecting to Zedi Access

1. Go to <https://www.zediaccess.com/>
2. Enter your **Username** and **Password**.
3. Select **Login**.

The screenshot shows the Zedi Access login page. At the top left is the Zedi logo with the tagline "Realize Production Potential". To the right are links for "CONTACT CUSTOMER CARE", "1-866-732-6967", "ONLINE", and "RESOURCES". A "CUSTOMER LOGIN" button is in the top right. Below the logo is a navigation bar with "Solutions", "Support", "Blog", and "About Us", and a search bar. The main content area features a "Zedi Access™ Login" section with a form for "Username:" and "Password:". A "Login" button is below the form, and a "Forgot Login Details" link is below it. To the right of the form is a "General Inquiries" section with a "Submit a Support Ticket" link, contact information for "24/7/365 Customer Care" and "E&I Contractor Support", and a "Customer Remote Visual Assistance" link. A note "* mandatory fields" is at the bottom left of the form area.



Zedi Cloud SCADA Solutions If you forget your username or password

1. Click on the **Forgot Login Details** link on the login page.

zedi
Realize Production Potential

CONTACT CUSTOMER CARE 1-866-732-6967 ONLINE RESOURCES

CUSTOMER LOGIN

Solutions Support Blog About Us

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Zedi Access™ Login

Please enter your username and password [or login with Account Gateway](#)

Username: *

Password: *

* mandatory fields

Login

[Forgot Login Details](#)

General Inquiries

Submit a Support Ticket [click here](#).

24/7/365 Customer Care:
1.866.732.6967

E&I Contractor Support:
1.877.428.6360
[Email](#)

Customer Remote Visual Assistance [click here](#).

2. You will be asked to enter your **username** and your **e-mail address** if you forgot your password. You will be asked to enter your **email address** if you forgot your username. Click 'Submit'.

Username and Password Recovery

Forgot password
 Forgot username

Please provide the email address and username of the account you wish to reset the password and we will email you instructions to complete your password reset.

Email Address *

Username * case sensitive

Submit

* mandatory fields

If your information is correct, Zedi will email your email address with a link to reset your password or your username. The password reset link will only be active for 30 minutes from the time sent. Once you click on the link you will be directed to reset your password.

Your new password **must** have both letters and numbers, should not be found in the dictionary, and should not be easy for anyone to guess.



System Notifications

System Notifications will also be posted on the login screen for **Zedi Access**. Notification on this screen communicate important information around system upgrades, communication issues related to Zedi's communication providers, and other changes important for users to know when using **Zedi Access**.

Some users may not see this on a laptop monitor if their screen resolution is low. Users may have to scroll down to see all the **Zedi Access** login screen with System Notifications.