

Zedi Access Update

A new No Communications Alarm (NoCommsAlarm) has been added to Zedi Access to provide you with notifications of a device not communicating.

When is this happening?

Thursday, February 21st 9pm MT

Note: A 30min down time is expected during the promotion. The system will require approx. one hour for all services to fully recover normal operations. No data loss is expected.

Where can I find this change?

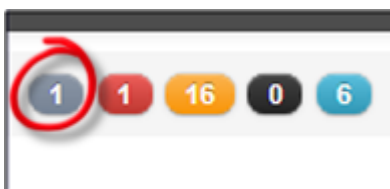
Zedi Access

Why is this happening?

- To provide notification (via email and/or SMS/text message) when communications to a device are lost
- Easily identify wells with lost communications
- Create and maintain a historical log of communication outages

What's new visually?

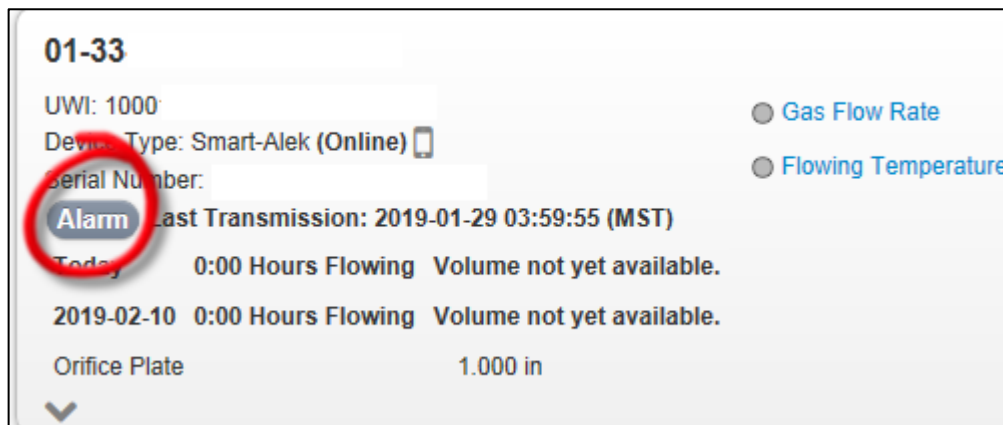
- No Communications Alarming
 - New NoCommsAlarm Indicator in the *Alarm Dashboard* found on the top right hand corner of your Zedi Access page



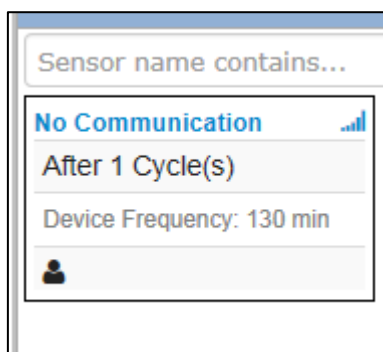
- No Communication status in *Current Alarms* with “Clear” function

Current History Configure					
Search Criteria		All Alarm Type	Sensor name contains...		Search
Group by location: No					
Date	Sensor	Alarm	Value	Set Point	
2019-01-29 11:00:47 (MST)		No Communication			Clear
2018-09-28 16:39:36 (MDT)	Gas Flow Rate	Low	0 E3M3/Day	0 E3M3/Day	Acknowledge

- New icon for NoCommsAlarm within the *Well Site Display*



- New NoCommsAlarm listed in the *Configure Alarm* page of the Alarm Manager



What's new functionally?

No Communication Alarm

- An alarm that is raised after a defined period of time has passed since the last communication from a device
- There will be notifications (email and or SMS/text message) for both when the alarm is triggered and when the alarm clears
- Every location will have a NoCommsAlarm automatically enabled and will trigger after 24 hours (default setting) of no communications
- Configuration Options:
 - **Hours** work as suggested
 - Example: Notify me in 1 hour if no communication from device X
 - **Cycles** work in frequencies

- Example: Notify me in 1 cycle (in the below example *the frequency configured on the device was 130min*) if no communication from device X

No Communication

Configuration Contact

Enable
Trigger if no communication 1 Hours
Cycles

Do not trigger alarms
From 00:00 To 06:00 (Mountain Standard Time)

Device Frequency: 130 min

- Do Not Trigger Alarms
 - Use this feature to specifically select a period of time when the alarm should not be sent out once it is set up (E.g. routine maintenance)

No Communication

Configuration Contact

Enable
Trigger if no communication 1 Cycles

Do not trigger alarms
From 05:00 To 17:00 (Mountain Standard Time)

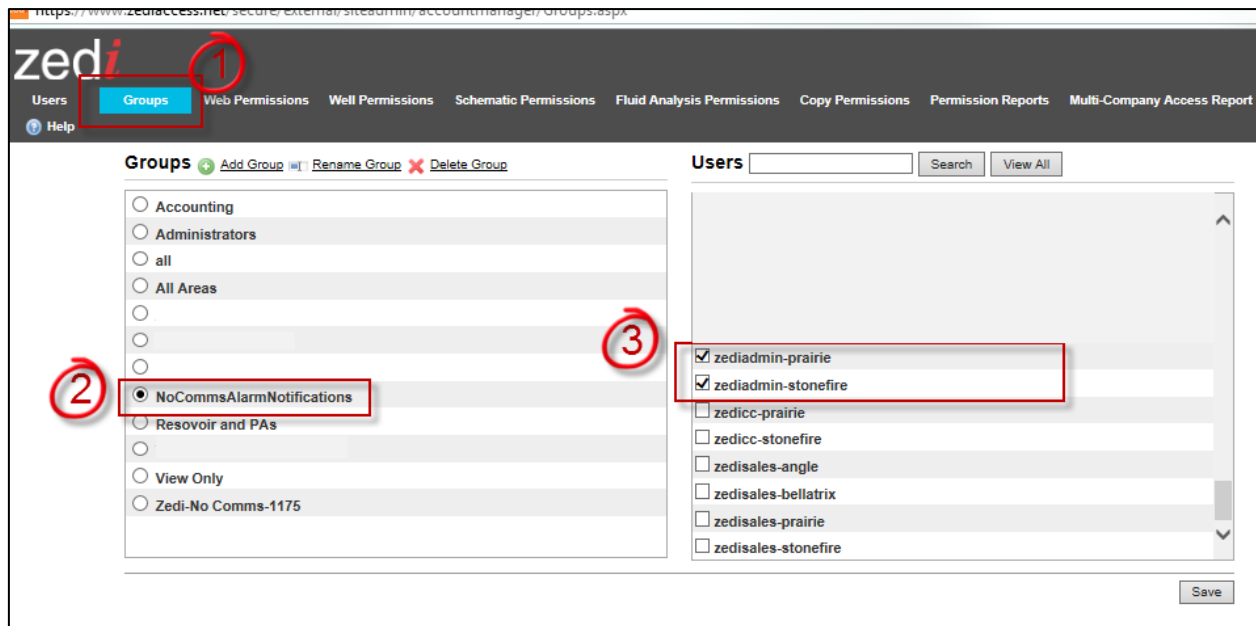
Device Frequency: 130 min

Cancel Save

How do I receive a No Communications Alarm?

Call to Action

- You must add yourself to the default group **NoCommsAlarmNotifications** under *Admin-Users-Groups* function to begin to receive notifications



- As with other alarms, you are able to modify the way in which you receive these alarms (Email and or both SMS/Text) in the *Admin-Users-Search-Edit* function

Email

Contact Method *Select how the automated messages will contact the owner of this account.*

Email
 SMS

Contact Email Address *If contact method is email, this email address will be used for all outgoing messages.*

required

Contact us if you would like additional information or training.
 Email: support@zedisolutions.com
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