

Personalized chart processing backed by industry leading volume analysis and technology

RESULTS

- Improved streamlined chart reading process
- Provide a consistent result for better reporting practices
- Employees developed the skills needed to improve the process
- Customer Care team available them 24/7 to help with anything



APPLICATION

Emerson's Zedi TrueChart

CUSTOMER

Mid-Size Oil and Gas Producer

CHALLENGE

Chart recorders use ink pens mounted on pivoting arms to produce graphs on moving paper charts. Their primary advantage is their ability to record for extended periods in remote locations.

You use the recorded data when a chart is full; the graph must either be interpreted manually by a technician or scanned and processed by a computer.

Our customer was looking for a cost-effective solution for their chart reading process to create constancy.

Their current method was time-consuming, frustrating and pricey. Furthermore, employees didn't have a complete understanding of the process and best practice for accuracy.

"This additional service has vastly improved our chart reading process; we now have an accurate and complete interpretation of chart data."

Mid-Sized Oil and Gas Producer
- Senior Field Operator

SOLUTION

This Customer was already using the Zedi Platform and we recommended adding our Zedi TrueChart services. Zedi TrueChart is a personalized chart processing service; it leverages proprietary technology to scan each chart at the highest resolution to produce estimated volumes, prorated volumes, and a wide variety of other reports.

Expert-lead training was also provided to strengthen the capabilities and efficiency of the producer's internal team. The bonus feature offered free storage of chart images for two full years.

Our customer was able to see a reduction in cost through the improved abilities and more robust accuracy of their team. We showed the value of our solution by improving the customer's chart reading process while also providing specialized training that saved the customer time and ultimately, money.



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