

Platform Connects Anything Under the Industrial Sun

RESULTS

- Reduced location visits increasing employee safety
- Improved business decisions & reduced operating expenses
- Fast set up time and accurate, detailed data
- 24/7 complete support to help with anything



APPLICATION

Emerson's Zedi Cloud Platform and Automation

CUSTOMER

Food Service Company

CHALLENGE

Emerson's Zedi Cloud SCADA Solutions works with many customers in various industries to provide IIoT cloud based software platform solutions and automation installation services.

Food Service Company with multiple locations and significant distance coverage didn't have any remote visibility on the performance of equipment without going to the physical locations.

They wanted an automated solution providing real-time data reporting, and alarming capabilities, and to increase employee safety, efficiency and improve the preventative maintenance programs to reduce costs of expensive repairs and costly revenue losses when they were down at any point.

Our customer requested we customize a solution that's efficient and cost-effective for their company needs. They didn't have any automation in place and needed a full understanding before they decided.

“Using an industrial cloud software platform and technology was new to our people and process; This has opened many innovative discussions on how we can continue to improve our operations with more safety and cost savings through analytics.”

Food Service Company
- CEO

SOLUTION

We designed a custom solution that leveraged Emerson's Zedi Cloud platform and our Industrial Internet of Things (IIoT) technology to ensure the customer could remotely control and monitor equipment to gain insightful analyzed data to better manage their assets.

We connected multiple pieces of equipment at the each location and used a wireless gateway or concentrator to send data to the cloud-based platform that provided alarms when levels were low, maintenance was needed and statistics to better plan for inventory.

Through Emerson's Zedi Access Software, the customer was able to quickly address problems as and even before they emerged, reduced wasted trips to locations, and are able to generate reports when desired that are customized for each end user.

Our customer can now make better business decisions that have vastly improved overall operations. Our solution helped the customer meet their needs and expectations while helping them to reduce operating expenses and improve personnel efficiency while setting them up to exceed their growth plan with stronger profits.



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