

Replacing a SIM Card in Smart Alek

Replacing the SIM Card in a Smart Alek V2X (Enclosure with Door)

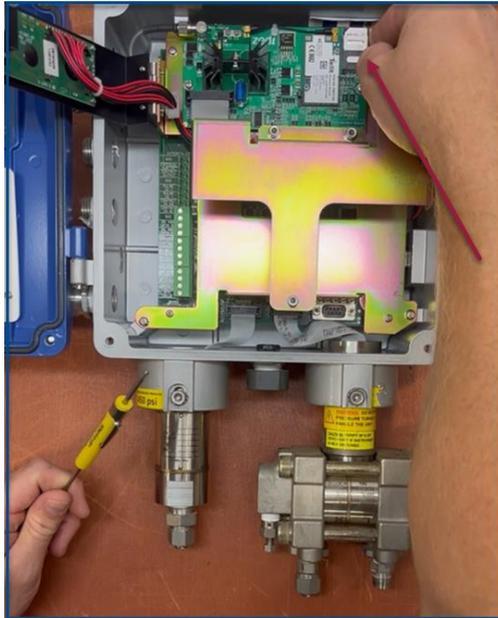
1. Open the Smart Alek by removing the screws on the outside of the enclosure.



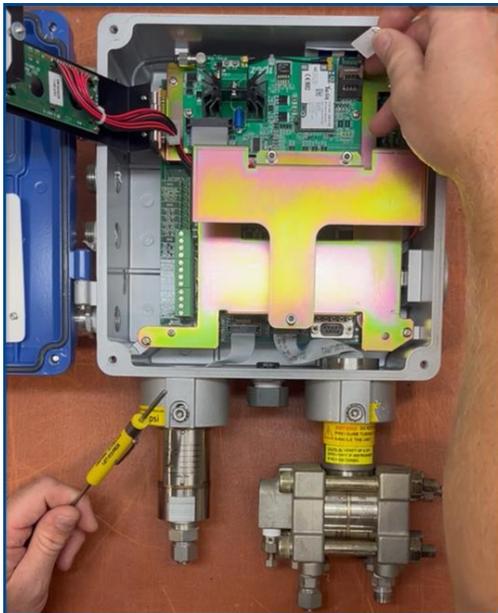
2. Locate the small screw to the right of the display and remove it using a Philips head screwdriver.



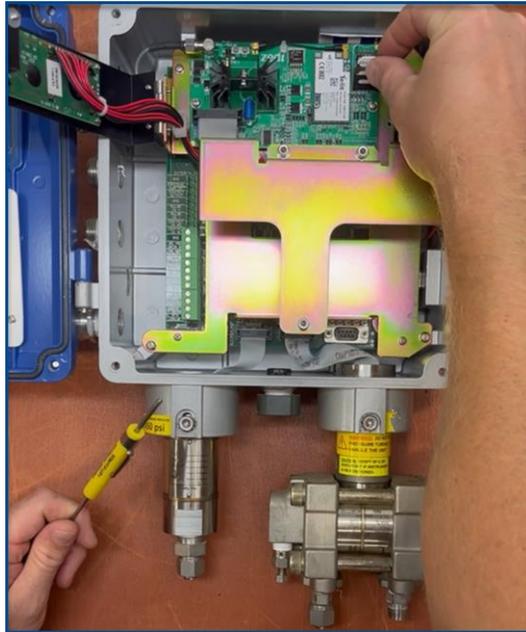
3. The SIM Card is in top right corner. Flip down the silver release, then pull up the SIM card with your fingers.



4. Insert the new SIM Card with the tab positioned at the top left.



5. Push the SIM Card all the way down.
6. Secure the SIM in place by flipping the silver release back up.



7. Reinstall the small screw to the right of the display.



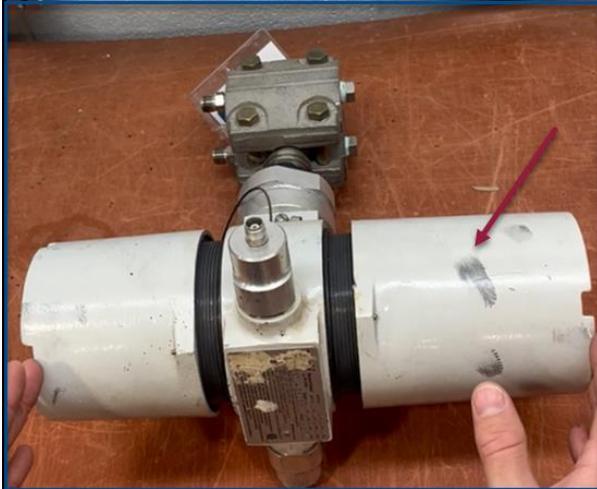
8. Close enclosure and replace the screws.



9. Once the above steps are complete, prepare your equipment.
 - a. Laptop: Ensure that the Smart Alek Communicator is downloaded. (Click [here](#) for download instructions)
 - b. Connection Wire: Have the wire ready for connecting to Smart Alek.
 - c. Smart Alek User Guide: Make sure you have the user guide on hand.
10. Call Customer Care:
 - a. Once you have completed the above steps, call Customer Care at **1.866.732.6967**
 - b. They will guide you through the connecting your SIM card.

Replacing the SIM Card in a Smart Alek V2 (Thread on Cap)

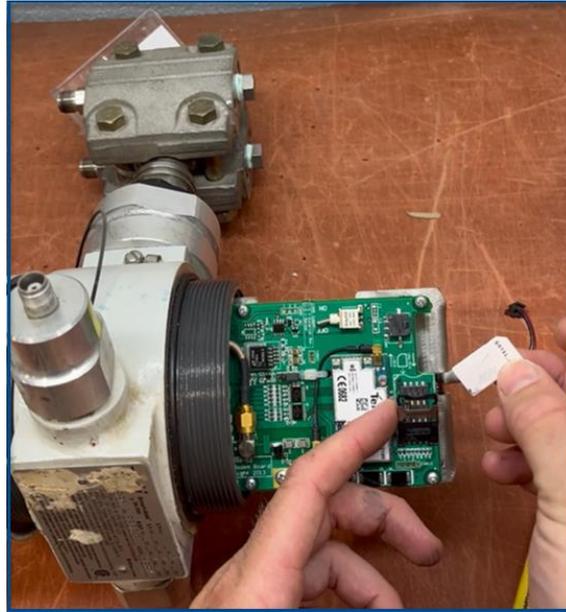
1. Open the enclosure unthreading the longer side (the one without the display).



2. The SIM Card is located on the right. Loosen it with a screwdriver by pulling down on the tab.



3. Pull up on the SIM holder and remove SIM Card.



4. Replace it with the new SIM Card, ensuring the tab positioned top left. Push the SIM card all the way down.
5. Secure the SIM card in place by pressing up with your fingers.



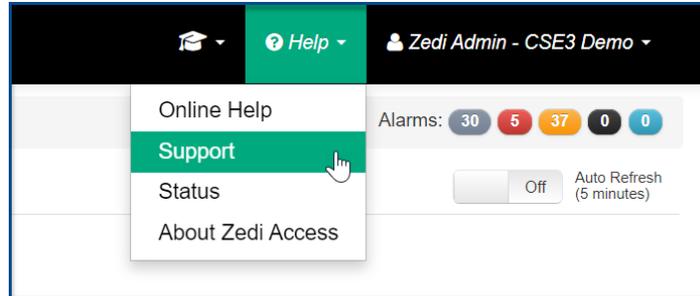
6. Reassemble the enclosure by twisting it back into place.



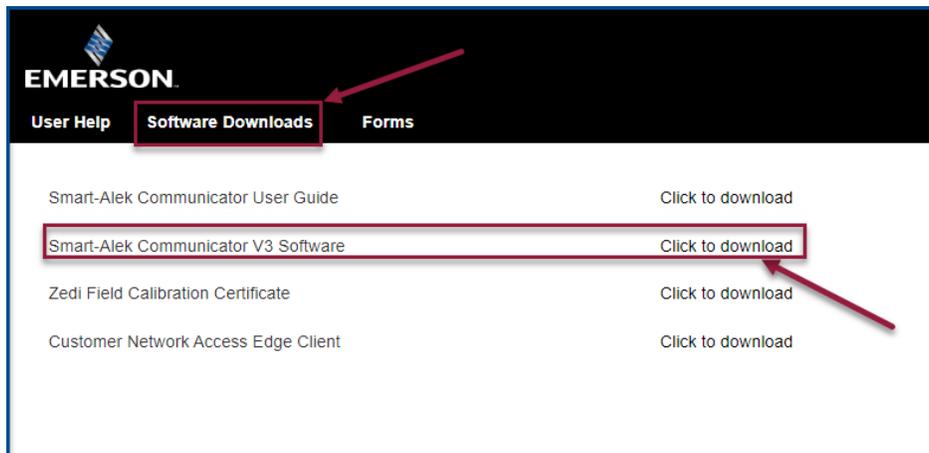
7. Once the above steps are complete, prepare your equipment.
 - a. Laptop: Ensure that the Smart Alek Communicator is downloaded. (Click [here](#) for download instructions)
 - b. Connection Wire: Have the wire ready for connecting to Smart Alek.
 - c. Smart Alek User Guide: Make sure you have the user guide on hand.
8. Call Customer Care:
 - a. Once you have completed the above steps, call Customer Care at **1.866.732.6967**
 - b. They will guide you through the connecting your SIM card.

Downloading Smart Alek Communicator

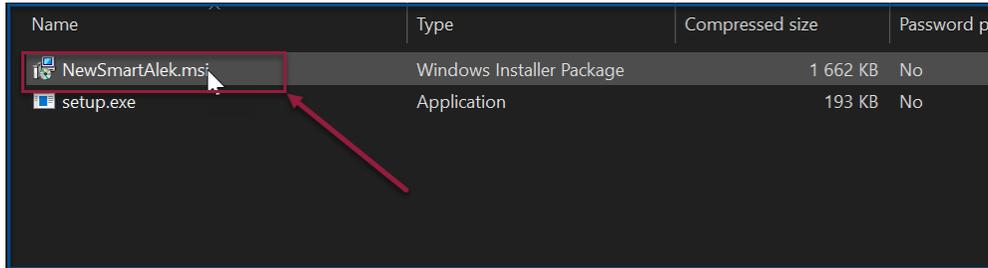
1. In DeltaV SaaS SCADA, select **Help** and **Support**.



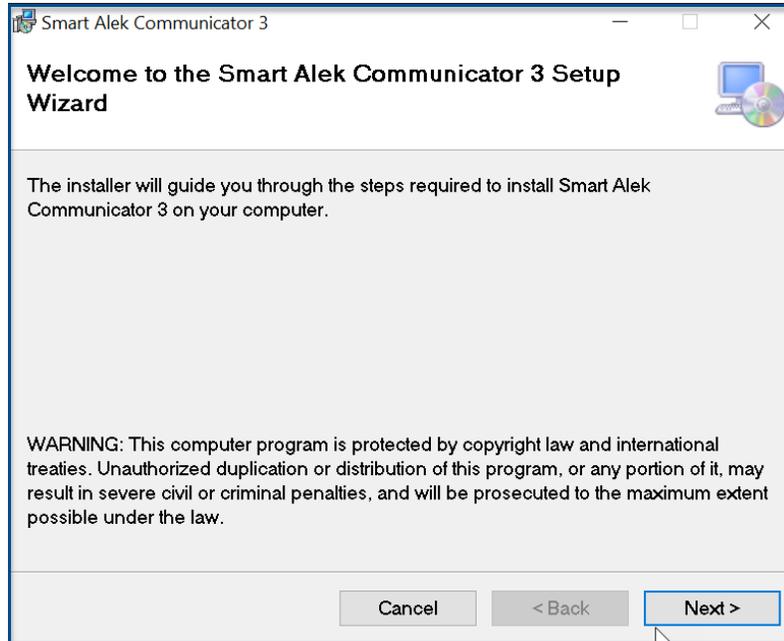
2. Select **Software Downloads**, and **Click to download**, the Smart-Alek Communicator V3 Software.



3. Select **NewSmartAlek.msi** and follow instructions for downloading.



Name	Type	Compressed size	Password protection
NewSmartAlek.msi	Windows Installer Package	1 662 KB	No
setup.exe	Application	193 KB	No



4. Once this is downloaded, contact Customer Care at 1.866.732.6967

 DeltaVSaaS.Support@Emerson.com |  [866 732 6967](tel:8667326967) |  [Global Support](#)